



Oxcyon, Inc.
17520 Engle Lake Drive
Middleburg Heights, OH 44130

T 440.239.8611
F 440.239.8621

www.oxcyon.com

Quality Assurance Certification

At Oxcyon, our commitment to delivering exceptional quality and excellence is underscored by our achievement of a Quality Assurance Certificate authorized by The Quality Control Directorate. This prestigious certification, was originally provided on **9/10/2020**, and is subject to annual reviews. This certification reflects our unwavering dedication to maintaining the highest standards of quality in all aspects of our operations.

The **Quality Assurance Certificate** covers all four crucial aspects of our work performed within Oxcyon and with respect to our flagship product, Centralpoint. These areas encompass:

- **Internal Quality Assurance (QA):** Ensuring that our internal processes and practices meet the highest quality standards, enhancing efficiency and effectiveness in our daily operations.
- **External Quality Assurance (QA):** Guaranteeing the quality of our interactions and engagements with external stakeholders, including clients, partners, and suppliers, to build trust and reliability.
- **Process Quality Assurance (QA):** Maintaining the quality of our processes, workflows, and methodologies, thereby optimizing productivity and minimizing errors.
- **Product Quality Assurance (QA):** Ensuring that our product, Centralpoint, consistently meets and exceeds industry standards, delivering the best possible value and performance to our customers.

The Quality Control Directorate, while not officially an **ISO9001** certification, follows the same rigorous **ISO9001 criteria** when certifying organizations. This alignment with ISO9001 standards further validates our commitment to quality, and we are actively working towards obtaining official ISO9001 certification, which is currently pending.

We take great pride in this recognition from The Quality Control Directorate and our commitment to maintaining the highest standards of quality across all aspects of our organization. These achievements reinforce our position as a trusted and quality-driven organization, motivating us to continue delivering products and services of the utmost quality and reliability.

Samuel E. Keller, CEO/President
Acknowledge and Approved

9/10/20

Date Implemented